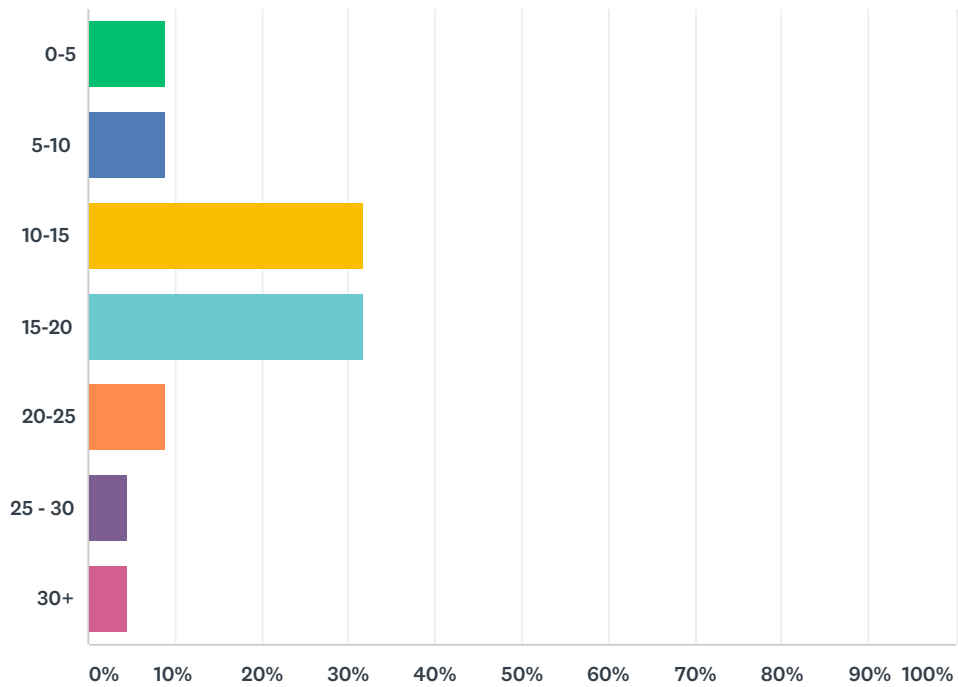


Q1 On average, how many hours do you spend on council business per week?

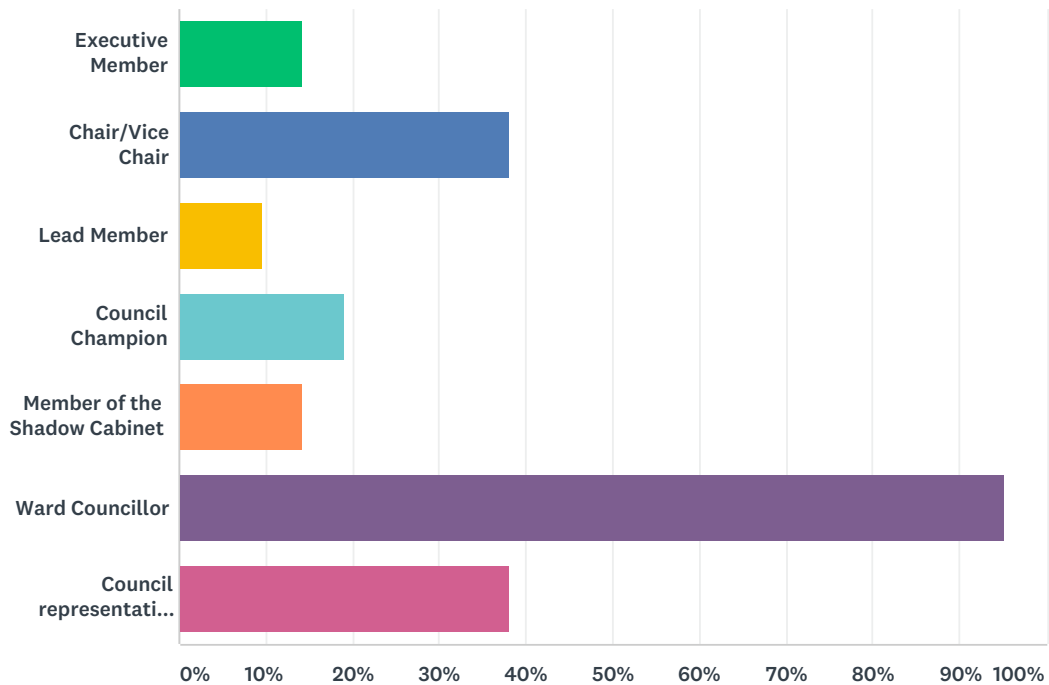
Answered: 22 Skipped: 0



ANSWER CHOICES	RESPONSES	
0-5	9.09%	2
5-10	9.09%	2
10-15	31.82%	7
15-20	31.82%	7
20-25	9.09%	2
25 - 30	4.55%	1
30+	4.55%	1
TOTAL		22

Q2 What roles do you have on the council? (please select as many as apply)

Answered: 21 Skipped: 1

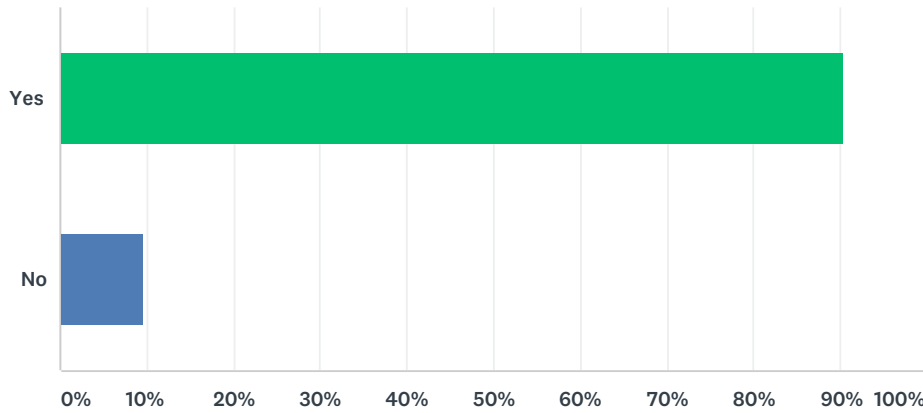


ANSWER CHOICES	RESPONSES	
Executive Member	14.29%	3
Chair/Vice Chair	38.10%	8
Lead Member	9.52%	2
Council Champion	19.05%	4
Member of the Shadow Cabinet	14.29%	3
Ward Councillor	95.24%	20
Council representative on an outside body	38.10%	8
Total Respondents: 21		

#	OTHER (PLEASE SPECIFY)	DATE
1	DEVELOPMENT CONTROL . LICENSING COMMITTEE. NEIGHBOURHOOD AREA MEETING. TOWN CENTRE TEAM.OVERVIEW AND SCRUTINY COMMITTEE.GENERAL PURPOSES COMMITTEE.	2/28/2018 5:37 PM
2	currently the Mayor as well	2/28/2018 10:55 AM
3	Leader of the opposition	2/28/2018 9:53 AM

Q3 Is the time you spend on council business what you expected?

Answered: 21 Skipped: 1

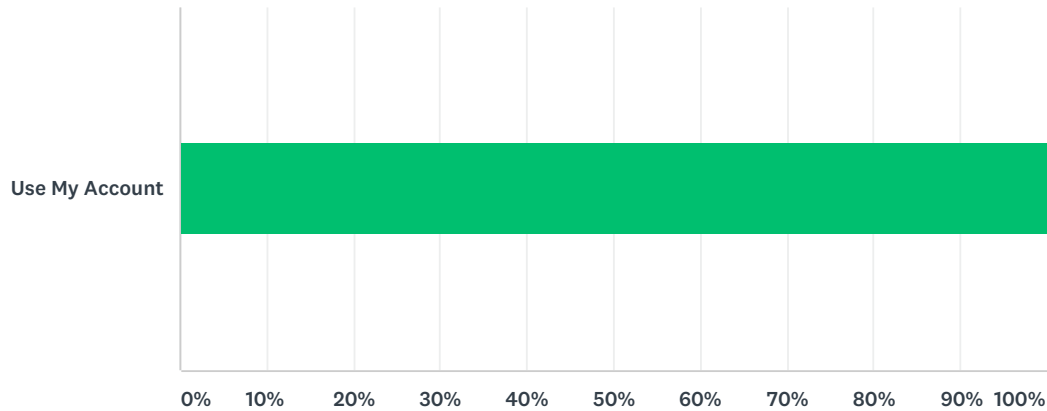


ANSWER CHOICES	RESPONSES	
Yes	90.48%	19
No	9.52%	2
TOTAL		21

#	IF NO, PLEASE EXPLAIN YOUR ANSWER?	DATE
1	Quite a lot more , the Health and Wellbeing Lead role means I have a great deal of meetings to attend at Borough and County level	2/28/2018 11:13 PM
2	It varies by week however it is up to me to choose how much time to spend	2/28/2018 2:21 PM
3	I am currently unable to most of my Council duties due to ill health. I expect to and used to, do a lot more once I have had a heart operation	2/28/2018 11:46 AM

Q4 How do you deal with casework?

Answered: 11 Skipped: 11



ANSWER CHOICES	RESPONSES	
Use My Account	100.00%	11
Total Respondents: 11		

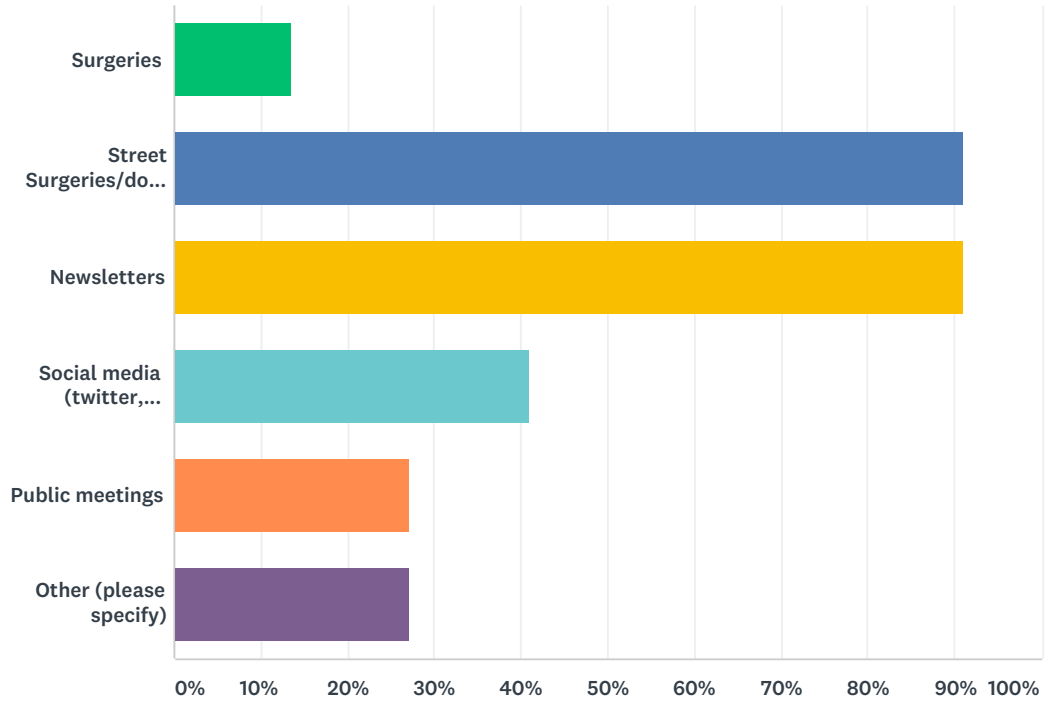
#	TAKE A MORE IN DEPTH APPROACH TO RESOLVING ISSUES (PLEASE PROVIDE DETAILS)	DATE
1	Telephone contact and/or home visits.	3/5/2018 2:16 PM
2	It depends on the issues! Variety of approaches.	3/2/2018 6:36 PM
3	Usually a discussion with the appropriate officer or on the phone with contact centre rarely use my account	3/2/2018 3:53 PM
4	Speak to residents	3/1/2018 3:00 PM
5	Mostly via email I find my account only effective for low level issues	3/1/2018 12:59 AM
6	Meet and talk to residents, assist them with DWP Appeals, problems with Disability Adaptations, Blue Badge parking applications, etc. general ward work around Planning, highways, potholes, blocked grids and gulleys . Use emails to contact the various agencies because using My Account doesnt get any progress reports on the work and not informed when completed.	2/28/2018 11:13 PM
7	Meetings Visits Emails Telephone calls	2/28/2018 9:34 PM
8	And by the contact centre	2/28/2018 7:16 PM
9	Email , and telephone call centre.	2/28/2018 7:02 PM
10	EMAIL TELEPHONE.FACE TO FACE.	2/28/2018 5:37 PM
11	Follow up personally when possible.	2/28/2018 2:21 PM
12	Also emailing and meeting officers, visiting constituents	2/28/2018 12:15 PM
13	Often talk to and email the relevant officer / director for action too. Contacting RSA's or County Council directly	2/28/2018 12:12 PM
14	I sometimes use My Account, but some issues cannot be resolved using this. Face to face meetings e-mails or telephone calls may be required, there isn't simply one way of resolving issues.	2/28/2018 11:46 AM
15	Visiting constituents to get in depth awareness of problems - Discussions with officers	2/28/2018 11:33 AM
16	Normally visit residents who have raised issues, collect evidence, discuss, write letter or emails & contact with bodies/ organisations inc telephone calls.	2/28/2018 10:55 AM

Electoral Review of Chorley Council - Members Survey

17	Also will contact officers directly if felt appropriate	2/28/2018 10:50 AM
18	Telephone	2/28/2018 10:45 AM
19	In addition by attending briefings with senior officers I am able to deal with wider issues	2/28/2018 9:53 AM

Q5 How do you engage with your constituents?

Answered: 22 Skipped: 0



ANSWER CHOICES	RESPONSES	
Surgeries	13.64%	3
Street Surgeries/door knocking	90.91%	20
Newsletters	90.91%	20
Social media (twitter, facebook, blogs etc)	40.91%	9
Public meetings	27.27%	6
Other (please specify)	27.27%	6
Total Respondents: 22		

#	OTHER (PLEASE SPECIFY)	DATE
1	Informal conversations	3/2/2018 6:36 PM
2	Discussion with residents when out walking my dog around the village	3/2/2018 3:53 PM
3	House visits	2/28/2018 9:34 PM
4	Constituents get in touch via phone or e-mail and I meet many people through other agencies I am involved with.	2/28/2018 11:46 AM
5	Visit constituents at home	2/28/2018 11:46 AM
6	Telephone & e-mail	2/28/2018 10:45 AM

Q6 What support do you receive in discharging your duties in relation to casework and representational role in their ward?

Answered: 20 Skipped: 2

#	RESPONSES	DATE
1	Local party office. Democratic/member services. Directors and department heads. Monitoring officer. ICT helpdesk.	3/5/2018 2:16 PM
2	Officer support from the Borough Council.	3/2/2018 6:36 PM
3	Always officers are willing to help with most problems which helps when responding to any issue	3/2/2018 3:53 PM
4	None	3/1/2018 3:00 PM
5	I don't receive any support as I am in a one member ward.	3/1/2018 12:59 AM
6	From fellow Labour Councillors and Democratic Services , help and advice when needed.	2/28/2018 11:13 PM
7	Chorley/South Ribble C Associations,Chorley Councils excellent administration service	2/28/2018 10:44 PM
8	Little	2/28/2018 7:18 PM
9	None	2/28/2018 7:16 PM
10	None just get on with he job	2/28/2018 7:02 PM
11	OFFICERS .TOWN HALL STAFF. OTHER COUNCILLORS	2/28/2018 5:37 PM
12	None	2/28/2018 2:21 PM
13	Fellow ward Councillors, officers, democratic officers	2/28/2018 12:15 PM
14	Work with ward colleagues and support from council officers	2/28/2018 12:12 PM
15	I'm supported by my Ward colleagues and other members of the Group and by Council pficers.	2/28/2018 11:46 AM
16	I am able to ask the advice of officers, executives and the MP	2/28/2018 11:46 AM
17	Just council officers	2/28/2018 10:55 AM
18	Member training, updates from officers, support from fellow ward Councillors and party support. A willingness from officers to be available to assist with any and all matters	2/28/2018 10:50 AM
19	I get support from fellow Ward Councillors.	2/28/2018 10:45 AM
20	From colleagues and Officers	2/28/2018 9:53 AM

Q7 How do you think the role of the Councillor has changes over the last 15 years, or since you were elected (depending on your length of service)?

Answered: 22 Skipped: 0

#	RESPONSES	DATE
1	Population growth due to major house construction. Greater awareness of a council role and ease of contacting ward councillors by electronic methods. More information obtained via 24 hour news TV.	3/5/2018 2:16 PM
2	Social media can be used extensively for some issues	3/2/2018 6:36 PM
3	Residents are probably more critical of the council and they expect responses almost immediately .However the amount of complaints I get are less than in my early days as a Councillor which hopefully means the council, is doing a good job.	3/2/2018 3:53 PM
4	Not much change	3/1/2018 3:00 PM
5	Get a lot more casework on email	3/1/2018 12:59 AM
6	Not yet 4 years in post, my work has increased because people have realised that I will help them in whatever is needed to the best of my ability	2/28/2018 11:13 PM
7	More of a hands on approach rather than a service approach	2/28/2018 10:44 PM
8	Little influence or powers to change things for the better. The cabinet system makes it increasingly difficult for backbench Councillors to have any role or input that influences decision making. Backbench Councillors have no real powers even though they are democratically elected to represent their constituents. The cabinet system as opposed to the committee system ensures that decision making is in the hands of a few rather than the many that are democratically elected.	2/28/2018 9:34 PM
9	Alot	2/28/2018 7:18 PM
10	Alot	2/28/2018 7:16 PM
11	A great deal we have to deal on a day to day basis lots more than in previous years. We have a lot more responsibilities and we are constantly having to deal with funding cuts and county council issues including trying to fund things that are not under our remit	2/28/2018 7:02 PM
12	IT AS GO MORE DIFFICULT WITH CERTAIN THINGS	2/28/2018 5:37 PM
13	The role depends on the individual councillor and their values. It would be possible for a councillor to do nothing or for council work to take a significant amount of time.	2/28/2018 2:21 PM
14	More community based work, Committee system changed, now a cabinet system	2/28/2018 12:15 PM
15	More use of email and online. Social media often means issues can be more known by public but this may also be inaccurate so time taken to rebalance debates. Austerity also means cuts to services impact on residents more and more	2/28/2018 12:12 PM
16	Many of the issues that need resolution are much more complex now. Working together with other groups and agencies within the community has increased.	2/28/2018 11:46 AM
17	Cuts from Central Government	2/28/2018 11:46 AM
18	Due to changes to Council system to cabinet led and the elimination of majority of committees, the role of back bench councillors has changed.	2/28/2018 11:33 AM
19	Social media has changed elements, more confrontational & faceless, more personal, negative etc	2/28/2018 10:55 AM
20	As a new councillor not seen significant change in short time since I was elected	2/28/2018 10:50 AM
21	A lot more work is done on computer. People don't talk to each other. Lack of information to back bench Councillors	2/28/2018 10:45 AM

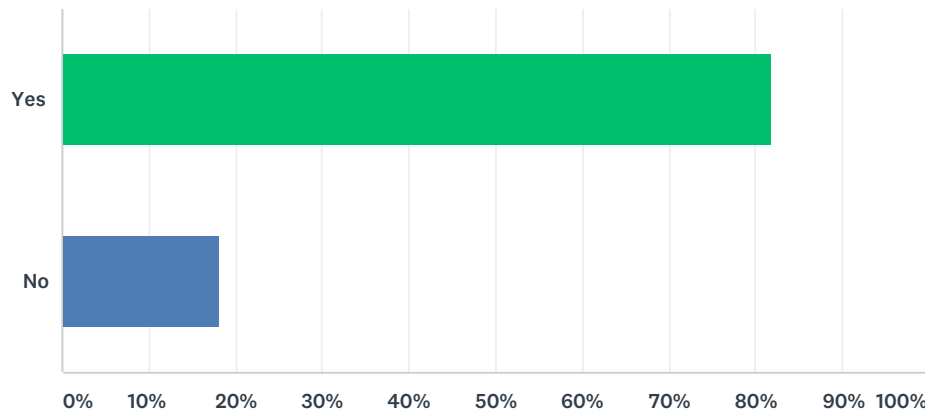
Electoral Review of Chorley Council - Members Survey

22 More emphasis on Social Media and email. Also greater emphasis on dealing with national political issues than local.

2/28/2018 9:53 AM

Q8 Do you attend meetings of community bodies such as parish/town council meetings or residents association?

Answered: 22 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	81.82%	18
No	18.18%	4
TOTAL		22

#	IF YES, WHAT IS THE LEVEL OF YOUR INVOLVEMENT AND WHAT ROLE ARE YOU EXPECTED TO PLAY?	DATE
1	Always check Parish Council agenda to decide if I can add any help. Attend PC where appropriate. Trustee and member of management committee of local community centre (not council owned)	3/5/2018 2:16 PM
2	Attend all meetings of Parish Council if possible	3/2/2018 6:36 PM
3	I report back on issues in the parishes and I am expected to follow up on CBC and LCC issues and report back.	3/1/2018 12:59 AM
4	Member of Withnell Parish Council Attend Wheelton Parish Council , give a Borough Councillor's report to both School Governor St Joseph's Withnell Governor of LTHNHSTRUST Attend Brindle Village Hall Committee and Preston Domestic Violence group on behalf of Chorley Borough Council (Outside Bodies)	2/28/2018 11:13 PM
5	As parish councillor and ward councillor	2/28/2018 10:44 PM
6	Listen to concerns	2/28/2018 7:18 PM
7	Attend meetings listen to concerns	2/28/2018 7:16 PM
8	We go along and listen to their concerns and try to help to rectify them. We also have given our community grant money to help them with admin etc.	2/28/2018 7:02 PM
9	Engage with the meeting provide updates and take away actions	2/28/2018 2:21 PM
10	On an advisory basis, and give support and attend any community events	2/28/2018 12:15 PM
11	Occasional resident meetings or pressure groups, as executive Member this may also mean chairing meetings	2/28/2018 12:12 PM
12	As my ward covers two parishes, I have two roles - I am a member of one Parish Council and attend another by invitation. I am also involved with many other through my Councillor role, both as a committee member or in an advisory capacity.	2/28/2018 11:46 AM
13	Observer or as Ward cllr	2/28/2018 10:55 AM

Electoral Review of Chorley Council - Members Survey

14	Around twice a year to hear residents concerns and take back for appropriate action	2/28/2018 10:50 AM
15	Mixed some groups ask for advice and funding. Some just like up updates what happening locally and help with personal issues	2/28/2018 10:45 AM
16	Attendance as a Council representative at Parish meetings	2/28/2018 9:53 AM
